## Changing Your Password, Security Question or Email

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You can update your password, security question, or email at any time in Account Settings when you are logged into your account.

Here are some important tips to remember when updating your Account Settings:

· Passwords and security question answers are case- sensitive

• If you cannot remember your security question or continue to receive an error that your entry was incorrect, contact customer service at 855-944-3246

• You may not change your email address to one used by another Your Health Idaho account. Contact customer service if you own the email address you wish to update your account to and are unable to complete the change.

## Steps:

- 1. Log in to your Yourhealthidaho.org account.
- 2. From the top navigation bar, select My Account then Account Settings



Select Change Your Password, Change Your Security Question or Change your Email Address to complete the changes desired

Account Settings Password	CHANCE YOUR PASSWORD
Security Question Answer	What is the name of your oldest child?  CHANCE YOUR SECURITY QUESTION
Email Address	joe.consumer@email.com CHANGE YOUR EMAIL ADDRESS